

11/28/05

Subject: Compliance letter Reference: WC Docket 05-196

Dear Sir or Madam:

In compliance with the above referenced document, PocketiNet Communications, Inc. ("PocketiNet"), as a reseller of VOIP services, files the following report:

- Since inception of the VOIP services offered, PocketiNet has included a paragraph explaining the limitations of E911 and VOIP service in it's User Agreement and Terms of Service. All new subscribers are required to click a check box on the online sign up screen acknowledging that they agree to the Terms and Conditions, ant that they are aware of the E911 dialing limitations associated with VOIP service. Customers must acknowledge this or they cannot continue with the signup process.
- Included text in the Terms & Conditions concerning 911:

LIMITATIONS FOR 911 EMERGENCY DIALING

- a. 911. End-User acknowledges that Provider's Services do not support traditional 911 emergency dialing, wherby calls are automatically routed to an emergency 911 operator with the caller address appearing on the operator's computer. Provider does offer limited 911 services, in which end user 911 dialed calls are routed to the nearest Public Safety Answering Point (PSAP) office. Typically, these calls are answered by the front desk of the PSAP and then routed to an emergency operator at that location. However, some PSAP's will not accept calls in this manner. End-User agrees to notify, as appropriate, any of its users of the Services who may place calls using End-User's phone services. Provider advises End-User to maintain an alternative means of accessing traditional 911 services such as traditional telephone services or cellular phone services.
- b. Outages due to Electrical, Internet or other General Failures. End-User acknowledges that the Services will not function in the absence of electrical power, access to the Internet or other general failures associated with the VOIP network. End-User acknowledges that the Services will not function if there is an interruption of End-User's broadband or high-speed Internet access service.
- c. Non-Voice Systems. End-User acknowledges that the Services are not set up to function with out-dialing systems including home security systems, medical monitoring equipment, satellite television systems and some facsimile systems. By consenting to these terms and conditions, End-User waives any claim against Provider for interruption or disruption of such systems by the Services.
- As part of the sign-up procedure a Registered Location address is collected and verified prior to provisioning the VOIP service.

- PocketiNet has affixed a sticker covering the telephone port of every new analog terminal adapter device. This sticker informs subscribers of E911 limitations with the VOIP service.
- PocketiNet also requires each customer to sign the terms and conditions which are filed and kept on company premises that acknowledges the limitations of 911 services with their VOIP service.
- After signup, an email is sent to each new subscriber that further remains the customer that this service may not be compatible with E911 service and that they should take action via alternative measures for 911 emergencies.

Because PocketiNet has required active acknowledgement of 911 dialing limitations associated with VOIP service, PocketiNet asserts that 100% of it's VOIP subscribers have affirmatively acknowledged 911 dialing limitations and 100% of it's VOIP subscribers have been provided with FCC required stickers.

As President of PocketiNet, I hereby certify the above compliance in cooperation of the FCC's VOIP E911 order.

Sincerely,

Todd Brandenburg

John Beundenley

President